

WARRANTY Terms & Conditions

SONICA TRENDMATIC

Automatic Multifunction System

The information contained in this document may be changed without prior notice.

The warranty covers all manufacturing and material defects for a period of 12 (twelve) months since the purchase date according to the clauses indicated in this warranty certificate. The warranty must be activated simply by registering the product on our web site www.soltec.it no later than 30 days from the date of purchase. During the warranty period, SOLTEC Srl, in case of failure of the equipment, can decide whether to repair or replace the defective product.

Warranty service

To obtain warranty service or repair this equipment must be sent to SOLTEC Srl through the dealer CARRIAGE FREE.

Once the equipment has been repaired, it will be sent to the customer CARRIAGE FORWARD.

The warranty does not cover the technicians' travelling expenses, the shipping costs or the transport risks, which must be paid by the Customer. Moreover, all the shipping costs from another country, included taxes, of SOLTEC Srl products must be paid by the Customer. The repairs under manufacturer's warranty do not effect it.

Territorial extension of the guarantee

This SOLTEC Srl Manufacturer's Warranty is ensured throughout the Italian territory (including Vatican City and the Republic of S. Marino) and in EU countries directly through its Technical Assistance located in the production site in Milan, in the manner as better specified in the previous paragraph "Warranty service"

Warranty expiration

After the 12-month period of duration of this Manufacturer's Warranty, any repair and/or replacement of components will be borne by the Consumer according to the rates in force at the Technical Assistance network authorized by the Manufacturer.

Limitation of liability

The warranty includes the replacement or the repair of the defective components, included the necessary work. It does not include the faults due to an improper use or maintenance by the Customer, or unauthorized modifications, or the use in different environmental conditions from the ones indicated in the manual or an inadequate preparation of the installation site. No compensation will be due during the replacement or the repair of the equipment. Nevertheless, the manufacturer will decide to replace the equipment only if it cannot be repaired.

No compensation will be given for any direct or indirect damage of any kind to people or object because of the use or the suspension of the use of the equipment.

In particular, the following are excluded from the warranty:

- ✓ Transport damage; these must be reported to the freight forwarder immediately after detection.
- ✓ Damage caused by improper use of the equipment SONICA TRENDMATIC: for example damage to the stainless steel tank and/or to the transducers caused by the use of detergents or corrosive chemical solutions not recommended by the manufacturer SOLTEC, by objects positioned directly on the bottom of the tank without using the specific basket or original accessories produced by the manufacturer, starting the ultrasonic cleaner without water or without having reached the correct operating liquid level.
- ✓ Damage caused by humidity penetrating inside the equipment.
- ✓ Wear of the steel tank and transducers: the transducers and in particular the stainless steel tank are a part subject to wear as the intense activity of the cavitation generated by the ultrasounds generates erosion on the stainless steel tank surface. This process called cavitation erosion increases with the improper use of aggressive detergents, objects or dirt deposits left on the bottom of the tank.

Warranty forfeiture

The warranty expires in the following cases:

- ✓ Improper use and/or use contrary to what is indicated in the SONICA ultrasonic cleaner instruction manual
- ✓ in case of arrearage or other breaches of contract.
- ✓ whenever the Customer does not inform SOLTEC Srl about the defect within 8 (eight) days from the discovery.
- ✓ whenever changes or repairs are carried out on our equipment without our prior authorization.
- ✓ whenever the serial number is tampered with or cancelled.
- ✓ whenever the electrical connections of the equipment are wrong or do not comply with the current regulations, or whether the supply connections are not protected, or there is no ground line, or the wire section is wrong, etc.
- ✓ whenever the damage is caused by an incorrect use, mistreatment, hits, falls and other causes not due to normal working conditions.
- ✓ whenever the equipment appears to be tampered with, dismantled or previously repaired by unauthorized staff.
- ✓ use of non original components or spare parts manufactured and supplied by SOLTEC Srl.
- ✓ Incorrect installation and/or installation by a technician NOT AUTHORIZED by SOLTEC Srl
- ✓ If is not produced a copy of a proper commercial document (invoice or receipt) certifying the date of purchase of the product and if the product is not registered on our web site www.soltec.it no later than 30 days from the purchase date
- ✓ Whether the equipment is used for purposes that are different from the ones described in this manual.
- ✓ whether there is limescale due to the use of running water whose hardness values are not suitable as indicated in chapter 3.2 "Water connection" that you can find in the instruction manual. (If the water hardness values are not included in the data indicated by SOLTEC Srl, the Customer must provide a softening system and periodically check its operation).

All disputes will be settled in the court of justice of Milan (Italy).

SOLTEC Srl – Via G.Rontgen 16 – 20136 Milano – Italy- Tel +39 0258308378 - Fax +39 0258308595

info@soltec.it <https://www.soltec.it>

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